



This notice is sent to all "DMX" and "RMX" repair customers who live outside the U.S. and Canada, and explains our warranty policy for overseas repair work. Due to risk of shipping damage and the high cost of shipping, we can only accept these units for repair if the customer agrees to pay all shipping costs and agrees that Studio Electronics will not responsible for any damage, delay, or loss in shipping.

Please read carefully. If our terms are accepted please sign below and submit a copy with the repair, keeping a copy for your records. Thank you!

For AMS repairs, we offer a 60 day warranty on parts and labor. This warranty includes all the labor that we perform and all the parts that we install. **Electronic failures and physical damage that occur during shipping are not covered by our warranty.**

Please note that in the event of a warranty repair, customers outside the U.S. and Canada must pay all shipping charges in both directions.

AMS "DMX" and "RMX" units are burned in for one week and receive a final test prior to shipping. All units are carefully packed for return shipment to minimize shipping problems as much as possible. We realize that this can be a significant expense for the customer, but we can only accept AMS units from overseas customers if the above terms are accepted.

If you have any questions about our prices or policies, please contact us. Thanks, and we look forward to serving you!

Model: [] DMX 15-80S [] S-DMX [] RMX-16 Serial Number:

I agree to the shipping and warranty repair policies above and hereby authorize you to proceed with repair.

Owner or authorized agent

Date